# Microsoft Dynamics 365: Core Finance and Operations: MB-300



### **Course Overview**

Learn how finance and operations apps support businesses to manage their global financial systems, operational business processes, and streamlined supply chains to empower people to make fast, informed decisions. As the first step in your career of working with finance and operations apps, you must familiarize yourself with its features and functionality, whatever your desired role.

## **Audience Profile**

This course is designed for Beginner, Business User, Functional Consultant, Administrator, Dynamics 365, Finance and Operations, Finance and Supply Chain Management

#### **Skills Gained**

- Customer engagement apps
- Finance and operations apps

**Duration:** 12 Hours (4 x 3 hrs)

## **Course Outline**

## **Module 1: introduction to Microsoft Dynamics 365**

Dynamics 365 revolutionizes CRM and ERP by applying intelligence to all forms of data. It enables organizations to evolve from reactive business decisions to proactive insights that allow your employees to accelerate business results.

#### Lessons

- Introduction
- Digital transformation is business transformation
- Microsoft business applications
- Artificial intelligence
- Mixed reality
- Knowledge check

## **Module 2: Ingest data into Customer Insight**

Learn how to find your way around finance and operations apps and quickly locate what you need

#### Lessons

- Introduction
- Navigation elements
- See how workspaces drive productivity
- Use filtering techniques
- Search in finance and operations apps
- Compare views
- How to use View and Edit modes
- Knowledge

## Module 3: Get started with Dynamics 365 Finance

Dynamics 365 Finance empowers business users to adapt to rapidly changing business environments. It provides businesses everything they need to control finances and manage funds with accurate information for financial planning and forecasting and helps them stay up to date with analytics tools. Because finance is the core of any business, it's important to be acquainted with the capabilities of Dynamics 365 Finance

#### Lessons

- Introduction
- Benefits of Dynamics 365 Finance
- Overview
- General ledger
- · Cash and bank management
- Tax
- Accounts payable
- Accounts receivable
- Credit and collections budgeting
- Fixed assets
- Electronic invoicing
- Lab Explore Dynamics 365 Finance
- Knowledge check

## Module 4: Get started with Dynamics 365 Supply Chain Management

Dynamics 365 Supply Chain Management empowers employees and organizations with the ability to obtain a unified view of inventory, warehouse, manufacturing, service, and logistics with predictive analytics that turn data into insights to support better strategic decisions.

#### Lessons

#### Introduction

- Benefits of supply Chain Management
- Overview of supply Chain Management
- Cost accounting
- Cost management
- Inventory management and Warehouse management
- Master planning
- Procurement and sourcing
- Vendor Collaboration
- Sales and marketing
- Customer portal
- Product information management
- Production control
- Intercompany trade
- Warehouse management
- Transportation management
- Lab Explore Dynamics 365 Supply Chain Management
- Knowledge check

## Module 5: Get started with production control in Dynamics 365 Supply Chain Management

The life cycle of production begins with the creation of the production order, batch order, or kanban. It ends with a finished, manufactured item that is ready for either a customer or another phase of production. Each step in the life cycle requires different kinds of information to complete the process. As each step is completed, the production order, batch order, or kanban shows a change in the production status. Different types of products require different manufacturing processes.

#### Lessons

#### Introduction

- Core concepts in production control
- Understand unified manufacturing
- Manufacturing principles
- Overview of the production process and production life cycle
- Discrete manufacturing
- Process manufacturing
- Lean manufacturing
- Configure production control for unified manufacturing
- Capacity planning
- Integration between the General ledger and the Production control modules9 min
- IoT intelligence and insights
- Lab Explore production control
- Knowledge check

## Module 6: Get help and learn more about finance and operations apps

Learn how to get help and find out more about finance and operations apps.

#### Lessons

#### Introduction

- Microsoft Learn site
- In-product help
- Customize help topics
- Protecting the privacy and personal data of your customers